



12 April 2018

C. No. 5 / Miscellaneous No. 1 / 2018-19

**To: Members of the Committee
All Members**

Dear Sir,

Re : Member Survey

We are conducting a Member Survey to assess your needs and expectations from the Chamber in terms of its services and trade facilitation. Your kind input will enable the Chamber to emerge as a more efficient and better Association which provides improved services to its members.

I request you to kindly spare a few minutes only and fill up the four questions in the enclosed form. You are requested to send your responses to dg@mcciorg.com by 31 May 2018.

Thanking you for your kind cooperation,

Encl: a/a

Yours faithfully,


(**Souvik Banerjee**)
Director General

Survey Form

1. Do you think that the Chamber is taking meaningful initiatives which are effectively catering to the needs of Members and Industry at large?

- a) Yes, definitely
- b) Yes, more or less
- c) Need to do more

2. On a scale of 10, please rate how satisfied you are with the programmes & events?

- a) 01 being not satisfied and
- b) 10 being highly satisfied

3. What more do you think the Chamber should do, going forward, in the near future?

Your Suggestions (in about 50 words) –

4. Kindly update your address and full contact details so that the Chamber can more actively engage with you. In this regard, you are requested to provide the following information:

Name (in capital letters):

Address:

Phone Number:

Mobile Number / WhatsApp Number:

Fax:

E-mail:

Website:

Nature of Business: